

## Supporting the NHS to get people home from hospital in rural areas

For 40 years, Agincare has partnered with local authorities and the NHS to address the complex challenges of delivering sustainable, person-centred care, particularly in rural and hard-to-reach communities. We understand the pressures you face every day: stretched hospital capacity, rising costs, workforce shortages, and the added difficulty of providing consistent care across dispersed populations, longer travel times, and areas where access to services can be limited by geography and infrastructure.

### Background

A local authority commissioner approached us with challenges around care in rural areas. The root cause was a shortage of care providers and team members within their existing commissioned pool willing to travel.

The commissioner was uncertain how long the staffing shortfall would last and was hesitant to enter into a long-term contract.

We mobilised a care team of seven care workers and began delivering support within seven days.

<b>Flexible service model responding to urgent system pressures</b>	✓
<b>Targeted support delivered in areas with limited care coverage</b>	✓
<b>Reduced pressure on acute hospital beds and discharge team</b>	✓
<b>Significant reduction in long-term care needs</b>	✓
<b>Delivering reliable care in rural areas</b>	✓
<b>Block contract budgeting</b>	✓

### STATISTICS BREAKDOWN

**258** PEOPLE DISCHARGED FROM HOSPITAL AND SUPPORTED AT HOME

CARE DELIVERY BEGAN WITHIN **7** DAYS

**ALL INDIVIDUALS TRANSITIONED TO FULL TIME OR FLEXIBLE CARE AT HOME**



**OPERATING ON A WEEK-TO-WEEK BASIS FOR FLEXIBILITY**



**CARE MOBILISED WITHIN 48 HOURS NOTICE**

**5.7** WEEK AVERAGE CARE DURATION PER PERSON



**SERVICE CONTINUITY MAINTAINED**